

GDPR Privacy Policy

Cubley Hall Ltd

Last updated: 5th December 2025

Cubley Hall Ltd we are committed to protecting your personal data.

This Privacy Policy explains how we collect, use, store, and safeguard your information in accordance with the UK GDPR and the Data Protection Act 2018.

1. Who We Are

Business Name: Cubley Hall Ltd

Company Number: 10495655

Address: Mortimer Road, Penistone, Sheffield, S36 9DF

Email: GDPR@cubleyhall.co.uk

Telephone: 01226 766086

Data Protection Contact: John Wigfield

The data controller for the personal data we collect.

2. Personal Data We Collect

- Table bookings and enquiries (name, email, phone, dietary info, deposits)
- CCTV footage (Ring and Eufy)
- Public Wi-Fi data (Zen Internet ISP Provider)
- Website usage (IP, cookies)
- Marketing subscriptions (Intuit Mailchimp)
- Employment applications

3. How We Use Your Personal Data

Service delivery, safety and security, marketing (with consent), website and Wi-Fi operation, and legal compliance.

4. Legal Bases

Contract, legitimate interests, legal obligation, consent.

5. Data Retention

Bookings: 12–24 months

Marketing: until unsubscribed

CCTV: 30 - 180 days

Wi-Fi logs: 30–90 days

Incidents: 3–6 years

Employment Applications: 6 months

Financial: 6 years

6. Sharing Your Data

Shared only with essential providers: booking systems, payment processors, Zen Internet, EPOS systems, Mailchimp, insurers, legal authorities.

7. CCTV

Used for safety and security, customers and staff.
Stored securely and deleted after retention unless required for investigation.

8. Email Marketing via Intuit Mailchimp

Used only with consent. Unsubscribe anytime. Data may be stored outside the UK under compliant safeguards.

9. Your Rights

Access, correction, deletion, restriction, objection, portability, withdraw consent.

10. Protection Measures

Secure storage, encryption, access control, staff training, regular reviews.

11. Cookies

Used to improve website performance across a range of devices.

12. Children's Data

Not knowingly collected without parental consent.

13. Complaints

Contact us first, gdpr@cubleyhall.co.uk or the ICO (*Information Commissioner's Office*)
(0303 123 1113, ico.org.uk).

14. Updates

Policy may be updated; latest version always available on request or via our website.